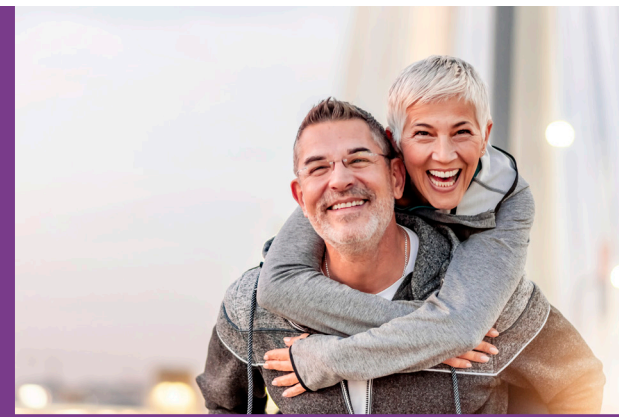




Welcome to Via Benefits, Your New HRA and RHCA Benefit Account Administrator



Dear <First_Name> <Last_Name>,

FCA US LLC has chosen Via Benefits as their trusted partner for Healthcare Retirement Account (HRA) and Retirement Health Care Account (RHCA) administration beginning on January 1, 2022. You may have one or both accounts, depending on your eligibility. If you used the Via Benefits Medicare marketplace to select a supplemental Medicare plan, you probably recognize our name. In addition to managing a marketplace for insurance plans, we provide support and advocacy through the year to help you use your HRA and RHCA to get reimbursed for eligible health care expenses.



What This Means for You

When you want to get reimbursed for your insurance premiums (including Medicare) or out-of-pocket expenses, you will no longer process your reimbursement requests through HealthEquity (formerly WageWorks) starting in 2022. After January 1, 2022, you'll get reimbursed through Via Benefits.

Enclosed in this envelope is an introductory brochure that walks you through the steps needed to access and manage your accounts, including directions to set up direct deposit information so you can receive your reimbursement payments quickly. The brochure also has handy information about our website, the Via Benefits Accounts mobile app, and the overall reimbursement process, including what supporting documents are required.

Key Transition Information

Direct deposit is the fastest and most convenient way to receive payments. **Please note: Direct deposit information currently set up through HealthEquity will not transfer to Via Benefits.** In the very near future, reimbursements will only be made by direct deposit (no paper checks). That is why it's important to set up direct deposit at viabenefitsaccounts.com as soon as you have access to the website. Directions are provided in the enclosed brochure.

Between December 13, 2021 and December 31, 2021, no claims or reimbursement requests will be accepted. However, you may receive reimbursement for claims previously submitted to HealthEquity during this time. **Effective January 1, 2022, submit all reimbursement requests to Via Benefits.**

Previously submitted and approved claims that are awaiting funding and have not been paid when the changeover occurs will be transferred to Via Benefits and will be paid by direct deposit.

Requesting Reimbursement During the Transition

To request reimbursement between these dates	Submit to	Website and phone number
Today – December 12, 2021	HealthEquity (formerly WageWorks)	participant.wageworks.com* 1-877-924-3967
December 13, 2021 – December 31, 2021	Not Allowed	No reimbursement requests or claims accepted. Wait until January 1 to submit.
Beginning January 1, 2022 and Forward	Via Benefits	viabenefitsaccounts.com 1-800-953-5395 (TTY: 711)

*Submit reimbursement requests to be received by HealthEquity (formerly WageWorks) on or before December 12 or wait until January 1 and submit to Via Benefits. You will still be able to access your HealthEquity account after this date to view past reimbursements.

We're here to assist you

If you have questions about setting up your Via Benefits account or direct deposit before January 1, 2022, please call Via Benefits at 1-800-953-5395 (TTY: 711), Monday through Friday 8:00 a.m. to 7:00 p.m. Eastern Time.

Sincerely,

Via Benefits